

Dear Dr. Yankelove:

We all know that every surgery has its risks. Cutting a lens out of someone's eye and putting in a man-made replacement must be harder than baking a cake. And yet cakes fail even the finest chefs. The earth turns a little too fast. The wind blows apart the space around us. Who knows? Anything can happen.

Yet the result of my own cataract surgery was stunningly spectacular. My internist, Dr. G., had assured me that you were an extraordinary eye surgeon. And I saw for myself the fine, talented staff that surrounds you. These things compel me to take just a moment and thank you for nourishing your skill and your people. Your skill changed my life. And as for your staff, well, their kindness and attentiveness made the process smooth and comfortable for me. You have a well oiled machine and you should be proud of each of them. Please thank them all for me.

And thank you, too, for helping me to see better than I've ever seen before. I've raised the money for my second surgery and I look forward to getting this done. If this one is not the success of the first, well, I shall not hold it against you. I've got one really good eye and nothing can replace that.

Thanks again, I'll see you this spring for another round.

Sincerely,

Kaye L.